

the Download

A newsletter from your local Internet and Voice provider - DirectLink



Stay Connected During a Power Outage

Extreme events will happen at unexpected or inconvenient times, and being properly prepared can help keep you connected and ease the stress of the situation.

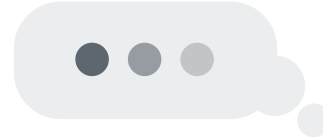
Here are a few tips to help you get ready:

Enroll in emergency alerts

Opt-in to local alerts in the event of an emergency, like encroaching wildfires, extreme heat, and dangerous winter conditions. In the Canby area, Clackamas County's emergency alert system can send notifications via text message, email, or phone to those that enroll in the system. Visit www.Clackamas.us/PublicAlerts to sign up. For those in the Mt. Angel area, alerts can be found on the Marion County 'Alerts & Emergencies' web page, or by registering with FlashAlert at www.FlashAlert.net.

Keep extra batteries, power banks, and solar chargers

Extra batteries can provide a connection when needed most. There are a variety of power banks that can hold one or more cell phone or device charges. Many have more than one charge port included, so you can give multiple devices with a USB cord some extra juice. Just remember to charge the power bank itself by plugging it into a wall



outlet before you need it! In addition, solar chargers can be handy as they recharge using the sun, even when cloudy.

A generator may keep your fiber Internet on

Lack of power can mean no heat, electricity, refrigeration, or Internet. A fuel-powered generator can provide a safety net in the face of an emergency. When power outages hit Clackamas County last winter, DirectLink fiber optic members, with their own on-site working generator, never lost their Internet connection. They were able to go online to check in with loved ones, keep food refrigerated, charge medical equipment, and heat their homes.

Have fiber and your own generator?

Call DirectLink Tech Support for tips to connect to your home's outside connection box.

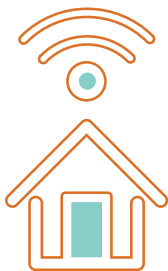
Canby 503.266.8111 • Mt. Angel 503.845.2291

Extend your fiber Voice service battery backup time

The ability to connect to 911 is vital during an emergency situation. Cell phone providers can become overwhelmed with the number of users trying to make calls at once, so a landline can provide an additional safety net. All DirectLink Voice subscribers with a fiber optic connection to their home have an included 8 hours of standby battery power provided so the landline can still call 911 if necessary. Voice subscribers not on a DirectLink fiber connection may not be impacted by outages as traditional phone service has its own power supply.

For those on a DirectLink fiber optic Voice subscription, the company offers an Extended Battery Backup product that increases capacity from 8 hours to 24 hours for added protection during power outages. **Call your local DirectLink office to add Extended Battery Backup to your fiber optic telephone service today!**

Streaming TV: Your Shows, Your Devices, Your Way



Curious about streaming TV but not sure where to start? We've put together some information on the DirectLink website to help you along the journey. Find the plan that's best for you, see where you can watch your favorite channels, and watch a tutorial at www.DirectLink.coop/streaming.

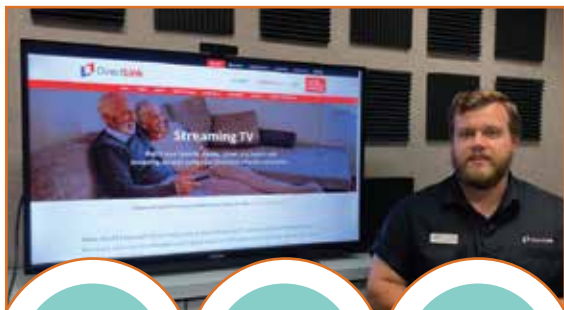
Do you like watching live sports and local channels? A premium streaming service like fuboTV, DirecTV Stream, or YouTube TV might be best for you. Want something cheap and don't watch sports or local channels? Philo is a good option. Are you a binge-watcher and enjoy tuning in at your convenience? An OnDemand service like Netflix, Hulu, or HBO Max would be a good choice.

Not sure how to watch? Stream on your favorite devices, including Amazon Fire TV Stick, Apple TV, Roku, Chromecast, most smart TVs and gaming consoles, laptops, smartphones, and more.

Combine a streaming TV service with the most reliable Internet in town from DirectLink to enjoy your shows, your way.

*Watch a replay
of our virtual streaming
TV tutorial at:*

www.DirectLink.coop/streaming



Holiday Toy & Food Drives



Kiwanis Canby Community Food & Toy Drive

The Canby Kiwanis Club is asking for monetary donations to purchase grocery gift cards in place of the food boxes that have been given out in years prior. The toy drive will still occur at collection spots around town and at several planned drive through donation sites at the Clackamas County Fairgrounds. Visit www.CanbyKiwanis.org for additional information.

"It's a chance for the whole community to work together. We do the legwork, but it's the community that makes everything possible."

*Sharon Schneider, Canby Kiwanis Foundation
Vice President*



A portion of the toys donated at our Mt. Angel office for the 2019 drive.

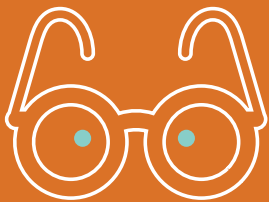
St. Joseph Shelter and Mission Benedict Food & Toy Drive

The Food & Toy Drive organized by St. Joseph Shelter and Mission Benedict in Mt. Angel will take place this year with several drop box locations throughout town. The organization is asking for toy donations, particularly items for ages 13 and up. They ask that any food items donated do not have an expiration date before Christmas. Visit www.ccsww.org/st-joseph-shelter for details or call **503.845.6147** for more information.

**DirectLink offices will have
toy donation bins from
Nov. 15 through Dec. 10**



Top 3 Tech Tips of the Quarter



Save your smartphone's battery

Leaving your smartphone's Bluetooth connection on can drain its battery, even if you're not using it. Make sure to turn Bluetooth off when not in use – this can be adjusted in your phone's settings.



Fix electronic device lag

Fix many electronic device issues with a simple reboot. If you notice that your laptop, smartphone, Amazon Fire TV Stick, or WiFi router is lagging, unplug it from its power source (or press the power button), wait about 30 seconds, and then turn it back on. But first, make sure to save your work.



Be a QR code master!

You've probably seen a few QR codes – for restaurant menus, grocery store coupons, or website links. But what are they and how do you use them? QR stands for 'quick response,' and they're a type of barcode that contain information that can be read easily by a digital device. To scan one, open your phone's camera (older phones might need to use a code reader app), point it at the QR code, and, tada! You're a QR master!

Give Locally by Shopping!



Did you know you can donate to local nonprofit organizations simply through your regular shopping trips? Programs like AmazonSmile and Fred Meyer Community Rewards automatically donate to charities or nonprofits of your choice when you checkout.

To take advantage of the AmazonSmile program, visit [Smile.Amazon.com](https://www.smile.amazon.com) and shop for products as usual. There, you'll find the same prices and selection as [Amazon.com](https://www.amazon.com), but a portion of every purchase made goes to causes important to you.

Fred Meyer Community Rewards also donates a portion of customer purchases to chosen nonprofits. Visit www.FredMeyer.com/signin to sign in or create an account, then select 'Community Rewards' to choose a participating group to support!



Scan Code
•
Watch Video
•
Enter Guess

Guess the # of Candies, Win a Prize!

Do you like winning free stuff and guessing how many items are inside a particular container? You're in luck! We're holding a virtual contest to see who can guess the number of candies inside the jar, and multiple winners will be selected. **Scan the QR code above for full contest details and how to play, or visit www.DirectLink.coop/contest.**

Prizes include:

- 2 Tickets to Trail Blazers Game
- Amazon Fire TV Stick 4K
- Game of Thrones Comfort Kit
- Amazon Echo Dot



Students! DirectLink Scholarship Applications Now Open



We're proud to support local educational initiatives and dedicate funds annually toward scholarships for area students.

Visit www.DirectLink.coop/scholarship for details. Apply by 5PM on Monday, February 28, 2022.

Your Comments



“The service was great. I got to talk to a real person without having to wade through a phone menu. The technician was ready to come out about an hour after my initial call. DirectLink's customer service has always been excellent.”



Sam Henkes - Central Office Technician

“Our tech showed up quickly after we called, was polite, wore a mask, was focused, found the problem and went to work and got it fixed. It was fast and no hassle! Thanks for the great service all around!”

“Customer service person I spoke with was very helpful and went far above and beyond a normal customer service call and helping me decide which was the best plan for me and my family.”



190 SE 2nd Avenue
P.O. Box 880
Canby, Oregon 97013-0880

Follow Us

Keep up with DirectLink events, news, product updates, and more by following us on social media!

 facebook.com/DirectLinkCoop

 Instagram.com/DirectLinkCoop

 twitter.com/DirectLinkCoop

Pay Your Bill to Win a Prize!

We're proud to support our members and neighbor businesses as your local community cooperative. DirectLink members who pay their bill on time online, via mail, or in-person are automatically entered into a random giveaway for a \$50 gift card to a local small business.

Easily pay your bill on time with AutoPay in your SmartHub account. Download the free app onto your smartphone or tablet or visit DirectLink.SmartHub.coop to create a free login and virtually manage your account.

July Winners:

Vickie Haines, Canby - Swan Island Dahlias • Bill Bernt, Mt. Angel - Swan Island Dahlias

August Winners:

Mary Ann Johnson, Canby - Mt. Angel Oktoberfest • Virginia Rodriguez, Mt. Angel - Mt. Angel Oktoberfest

September Winners:

Paripon Ungaryawong, Canby - B's Bake Shoppe • David and Cindy Thomas, Mt. Angel - Magnolia Grill

