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the Download

*A quarterly newsletter from DirectLink
Your local communications cooperative.*

How to **Save Money** on TV Service

Save up to \$360 in TV fees. EZVideo is a new full-featured TV service that will change the way you watch your favorite programs. EZVideo provides instant access to live, local broadcast channels along with a full cable lineup of subscription tiers. We hate added fees as much as you do, so we cut them out. Gone are HD content fees, DVR fees, and set top box rentals, adding up to a savings. Plus, EZVideo members aren't locked into long-term contracts or pressured to purchase additional packages. Pay for what you want for as long as you want and watch the savings stack up. We're confident you'll love the experience.

The Future of TV. EZVideo is an innovative TV experience that is available to watch on a variety of devices that are likely already in your home. That means no more monthly set-top-box rental fees and extra remotes cluttering up your entertainment zone. Do you have an Amazon Fire Stick, box, or Cube, or Apple device connected to your TV now? Then you likely have all you need to access EZVideo. Call us to activate your subscription, then download the app onto your device just Netflix, Hulu, or any other video app.

Start Over anytime. Miss the first 10 minutes of the news? Had to take

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Continued from cover

a call during the climax of your favorite movie? 503-266-5157 EZVideo lets you restart the show from the beginning on most channels so you won't miss a thing.

Replay your favorite shows. EZVideo offers free Replay so you can go back and watch your favorite programs on demand up to 72 hours after airing.

Take your shows with you. Is your favorite show coming up, but you're away from home? EZVideo lets you easily record programs on your TV-connected device. Shows can also be recorded remotely from a smartphone, computer, tablet, or other mobile device. Recorded content can be watched anywhere, even if you're away from home. The only limitation is the storage space in your recordings

library, which can be upgraded at any time. 25 HD recording hours are included free with every account.

Even more free content online. Every EZVideo account includes free access to watchTVeverywhere. View additional shows and movies from over 90 networks on a smartphone, laptop, tablet, or other mobile device. Take your shows on the go and enjoy them anywhere! To get started, visit **DirectLink.coop/watchTVeverywhere**.

Visit **DirectLink.coop/EZVideo** or call us at 503.266.8111 to learn more.



Gadget Review: Amazon Fire TV Cube®

\$119.99 on Amazon.com

Amazon's newest TV gadget is sure to please those who can't get enough of Alexa's voice command capabilities. It also boasts more processing power than the Fire TV Stick and the ability to view shows in crisp 4K resolution and up to 60 frames per second, where available. The Amazon Fire TV Cube integrates all of the features of the Amazon Echo into a TV set-top box, which allows the user to control their entertainment experience with voice commands as well as sync a TV and sound system into one network.

The Fire TV Cube features 16GB of storage – twice as much as the Fire TV and Fire TV Stick – and an included Ethernet adapter, allowing users to run the Cube separately from a WiFi network and free up bandwidth for other devices. Amazon's Alexa is built in to the Cube and can be enabled to function with other devices in the entertainment center as well as the home. The Cube features eight microphones that allow it to hear voice commands from far away and any direction. It can also be used for other tasks even when the TV is off, like check the weather, control compatible smart home devices, and listen to the news.

Though the most expensive device of the Fire TV family, the Fire TV Cube does many things exceptionally well and will continuously improve as Amazon releases more updates and improves Alexa's functionality.



Canby Public Library – August Events

S.T.E.A.M. Night. Thursday, August 9 from 6 p.m. to 7:30 p.m. Explore science, technology, engineering, arts, and mathematics.

American Red Cross Blood Drive. Tuesday, August 14 from 11 a.m. to 4 p.m.

Book Group Meeting. Thursday, August 16 from 2 p.m. to 3 p.m. Book group discussion. Everyone is welcome.

Family Evening. Thursday, August 30 from 6:30 p.m. to 7:30 p.m.

Summer Project Inspiration – from Canby Library

Friends of the Canby Library is hosting the **Great Backyard and Patio Tour** on **Saturday, August 4**. Visit five unique yards and patios that include ponds, waterfalls, outdoor rooms, gardens, and more. Tickets can be purchased at the Canby Library and Cutsforth's Thriftway for \$15. All proceeds benefit library services and programs.

Community Classes 2018

DirectLink's free and informative Community Classes are designed to help our members better understand and use technology. These events are open to everyone in both Canby and Mt. Angel service areas. We look forward to seeing you there!

Location: 150 SE 2nd Avenue
Canby, OR 97013

Time: Your choice of two times;
10 AM-11:30 AM or 3 PM-4:30 PM

RSVP: 503.266.8111

or HereForYou@DirectLink.coop

August 23, 2018 – *iPhone Basics and a Sneak Peak at iOS12.*

November 15, 2018 – TBA

Do you have a topic you'd like to see covered at an upcoming community class? Email us at HereForYou@DirectLink.coop.

Watch past Community Classes on our YouTube Channel at bit.ly/DirectLinkYouTube

Learn About EZVideo at Our Live Bi-Monthly Tutorials!

We're excited to announce that we'll be hosting twice-monthly live tutorials dedicated to answering your EZVideo TV questions! 503-263-1197 Join us in our community room to learn about EZVideo's features, navigating the app, and customizing your viewing experience.

Location: 150 SE 2nd Avenue, Canby, OR

Frequency: Twice per month

Time: 10 AM - 11 AM and repeated at 3 PM to 4 PM

Next classes: August 9 & 30

RSVP: 503.266.8111

or HereForYou@DirectLink.coop



Check Facebook for future live tutorial dates.

What Our Members Say...

“Excellent customer service! They are the most helpful customer service reps/tech that I have ever dealt with. I love that they are local! Great company and wonderful employees!!!!

Addison Fox

They always do a really good job and are always there when I need someone to come out.

Cassandra Durland

We have had [EZVideo] since March. It took a little while to get used to the difference, but it did not take long. It seems to have more options than the older (television) service.

Jim Hunsaker

Everyone was really nice. Windi [Hobbs] was great through the whole process. It has been a really smooth experience.”

Ryan Deardorff



Windi Hobbs, Member Services Specialist

Let us know!



If you have an idea for a local story or article to be considered for a future edition, or comments about this or past newsletters, please email us at:

HereForYou@DirectLink.coop

The Cooperative Difference: Our Members Come First

As a nonprofit, member-owned telecommunications cooperative, our first priority is taking care of our members. That's why every decision we make is carefully considered by our award-winning team to be able to answer one question: Is this the right thing to do for our members? We'll work until that answer is always "Yes."

Community is our grounding principle. We believe in hiring local people, giving scholarships to local students and educational causes, as well as hosting and sponsoring fun and informative events for all to enjoy.



There are currently 260 telecommunications cooperatives in the United States that provide Internet, video, and voice services to 1.2 million rural Americans in 31 states. Cooperatives know that rural doesn't have to mean isolated. 503-651-3144 We're here to provide you with a window to your world through innovative and reliable services from local people that live, work, and play in the community.

The telecommunications industry changes regularly with adjustments and improvements to government regulations, technological advances, and member preferences. We will continue to look to the future and offer innovative services to provide you with the best member experience possible. As your local cooperative, we're proud of our over 100-year history serving the Canby and Mt. Angel communities.

Open House and Annual Meeting Recap

The 2018 DirectLink Open House and Annual Meeting was a huge success, and we owe it all to our members! 503-651-2314 Our Community Room in Canby was packed with DirectLink members who had the opportunity to experience our technology showcase, check out our innovative EZVideo TV product, see fiber optic network plans, and meet our fiber and engineering teams.

After the Open House, we proceeded with the 2018 Annual Meeting. All members are notified of and invited to the organization's Annual Meeting to learn more about the cooperative's direction and voice concerns. We held several important elections for Board of Director positions and proposed bylaw changes, took questions from our members, and heard from our President. We sincerely appreciate everyone that attended the Open House and Annual Meeting and hope to see you there again next year.



Congratulations to Ron Lindland for winning the Amazon Echo at the 2018 DirectLink Open House!

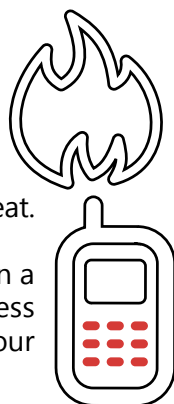
To view the adopted bylaw changes, visit DirectLink.coop/legal.

Protect Your Smartphone in the Heat

Summertime means lots of opportunities for great photos with family and friends out in the sun, but our smartphones don't enjoy the sunshine as much as we do. Follow these tips to help protect your cell phone from overheating.

Keep your phone out of direct sunlight and hot cars.

Leaving a phone in the heat for too long can cause damage to the battery and the phone itself. It can also potentially burn your skin if you attempt to pick it up without letting it first cool down. Find a shaded or covered area for your phone when out in the summer heat.



Wait to use your cell phone. Phones naturally heat up when used in a normal, cool environment. Using a phone in hot conditions puts stress on the device and can cause it to overheat or shut down. Minimize your usage to avoid damage.

Turn off unused and battery-draining apps. Apps that run in the background can not only drain battery, but can cause the phone's cooling system to run overtime. 503-266-4489 In addition, apps that use more battery life than others can cause the phone to overheat. Make sure to close all unused apps and turn on the phone's "power saver" mode.

On an iPhone:

Close background apps: Double-click the home button, then slide the unused open apps upwards.

Turn on power saver mode: Under Settings, touch Battery, then slide on Low Power Mode.

On an Android:

To close background apps: Launch the recent apps menu, then slide the unused open apps to the right.

Turn on power saver mode: Under Settings, touch Power Saving, then touch Power Saving Mode and turn it on.



DirectLink Field Inspector Wins

Oregon Outside Plant Employee of the Year Award

Our very own Field Inspector, Ron Stenger, was recently named the Outside Plant Employee of the Year by the Oregon Telecommunications Association (OTA) at the 2018 OTA Conference in Newport in late April.

Stenger was overwhelmingly recognized by his peers across the state for his essay detailing subsurface fiber optic cable networks and damage prevention.

Stenger has been a DirectLink employee for 33 years. This award exemplifies his dedication to providing a comprehensive, future-proof fiber optic 503-651-2014 network to the Canby and Mt. Angel communities.

"This award would not be possible without [DirectLink's] support of my visions, ideas and cooperative spirit," Stenger said. "This award was a big surprise and has me humbled."

Pictured left to right: Brant Wolf, OTA Vice President; Ron Stenger, DirectLink Field Inspector; Eric Kehler, DirectLink Plant Operations Manager; and Susan Allen, OTA Office Manager and Members Services Coordinator.

Pay Your Bill Your Way

Set up an auto-withdrawal plan, pay over the phone, or use our online system to pay your DirectLink bill. We want the process to be as easy as possible for our members! Visit **DirectLink.coop/MyAccount** to get started.

Sign Up for Our Monthly eNewsletter!

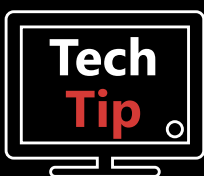


We've launched a monthly eNewsletter! Catch DirectLink updates, cool videos, app spotlights, and more! Visit **DirectLink.coop/newsletters** to sign up and we'll deliver it to your email inbox just once per month. 503-266-2304

Fall Sports Are Almost Here!

Catch Blazers games on NBC Sports Northwest on channel 32.

See all your Ducks and Beavers games on PAC-12 Network on channels 36 and 37.



Are you running out of space on your computer's hard drive, but don't have many files? Make sure to empty the Recycle Bin or Trash – deleting files sends them there but does not permanently delete them. Right-click on the trash icon and choose "Empty Recycle Bin/Trash" to permanently delete files.

DirectLink Wins National Award for Best Customer Newsletter

We are proud to announce that the DirectLink newsletter you are reading now, **The Download**, has been awarded the Best Customer Newsletter in the country among similar-sized rural telecommunications companies by NTCA – The Rural Broadband Association. We take pride in keeping our members up-to-date on all that is happening with your member-owned cooperative.



2018 Rotary Club Scholarship Winners

The Canby Rotary Foundation awarded 28 scholarships totaling \$30,500 for the 2018-2019 school year. Since 2000, the foundation has awarded 293 scholarships totaling over \$250,000.

For the third year, DirectLink has provided funds for the Don Peterson memorial scholarship. Don was a founding member of the Canby Rotary and served on the DirectLink Board of Directors for many years. 503-263-8027 This year's \$1,500 scholarship was awarded to Abigail Marine.

The Canby Rotary Foundation administers the DirectLink scholarship fund, awarding seven scholarships for \$1,000 each. This year's recipients are Robert Belz-Templeman, Jacob Brawner, Jacob Huggins, Riley Jones, Sarah Stangfield, Kenny Tro, and Lilliyn Zottola Baguio.

Photos Courtesy of Canby Rotary Club



Pictured from left to right: Lilliyn Zottola Baguio, Jacob Huggins, Jacob Brawner, Logan Sellers, Riley Jones, and Kenny Tro. Each received a DirectLink scholarship award for \$1,000, while Sellers won a \$1,000 Canby Rotary professional/technical career education scholarship. DirectLink scholarship winners not pictured are Robert Belz-Templeman and Sarah Strangfield.

Right photo: Abigail Marine (middle) was awarded the \$1,500 Don Peterson memorial scholarship.



190 SE 2nd Avenue
P.O. Box 880
Canby, Oregon 97013-0880



**Find Your Number,
Get \$20 Off
Your Next Bill!**

Call us by August 24 to claim your discount.

We're here for you.

Pay & Win

We think that members who pay their bill on time should be rewarded. 503-266-3390

Every on-time payment is placed into a drawing for a themed gift basket each month.

The basket is on display in the lobby at both locations throughout the first half of each month. Visit our office and see what you could win!

Monthly Winners

April

Beverly and John Horn

May

Deborah Reid

June

Joe Price

